

aras



aged rights advocacy service inc.

There's no excuse for abuse - the legal links.

World Elder Abuse Awareness Day (WEAAD) Conference



Wednesday 15th June 2011
Adelaide Convention Centre
North Terrace, Adelaide

The Aged Rights Advocacy Service (ARAS) provides information and assistance to uphold the rights of older people who are using aged care services in residential and community care, or where they are at risk of being abused by someone they should be able to trust.

Safety is a key theme of *Improving with Age - Our Ageing Plan for South Australia*. In order to progress this aspect of the plan, the Department for Families and Communities, through Community and Home Support SA, funded an abuse prevention action plan entitled *Our Actions to prevent the abuse of older South Australians 2007* (ongoing). One of the actions is to "Review, analyse and suggest changes to relevant federal and state laws".

World Elder Abuse Awareness Day (WEAAD) aims to raise awareness of abuse of older people throughout the world. In South Australia building on the success of previous conferences, ARAS has chosen the theme 'There's no excuse for abuse - The Legal Links' for the sixth annual conference. This event will bring together a range of experts to provide information on several of the current measures, with a legal focus, to prevent and respond to abuse of older people.

WEAAD Conference Program

8.15am	Registration
9.00am	Welcome Marilyn Crabtree, CEO , Aged Rights Advocacy Service
	Traditional Welcome
	Opening - Hon. Jennifer Rankine, Minister for Families and Communities, Minister for Ageing
9.30am	Plenary Session Destroying some of the misconceptions about investigating and prosecuting the criminal elder abuse case. Paul Greenwood, Deputy District Attorney; Criminal Prosecution, Head of Elder Abuse, Prosecution Unit, San Diego
10.30am	Morning Tea
11.00am	Concurrent Session 1 Elder Abuse from the Ombudsman's Perspective – disputes and other experiences over the last 3 years. Colin Neave, AM, Chief Ombudsman, Financial Ombudsman Service Guarding the money - how financial institutions can work with law enforcement and prosecutors in protecting the life savings of their elderly customers. Paul Greenwood, Deputy District Attorney; Criminal Prosecution, Head of Elder Abuse, Prosecution Unit, San Diego Concurrent Session 2 Protecting the safety and wellbeing of aged care recipients: The Aged Care Quality and Compliance Framework. Lucelle Veneros, Assistant Secretary for the Aged Care Complaints Scheme Elder Abuse: a case study. Deanna Garwood, Senior Constable First Class, State Committal and Disclosure Section, SAPOL
12.30pm	Lunch
1.30pm	Concurrent Session 3 A collaborative approach to safeguards for the older person in banking. Grant Baxter, Head of Fraud Operations, Consumer Product Solutions National Australia Bank Ltd Vic Challenges faced by elderly people when dealing with the law. Chris Boundy, Manager, Access Services Legal Services Commission Concurrent Session 4 Prosecuting those who are supposed to care for our seniors. Paul Greenwood, Deputy District Attorney; Criminal Prosecution, Head of Elder Abuse, Prosecution Unit, San Diego Explaining the Coronial process and your reporting responsibilities. Michele Bayly-Jones, Manager, State Coroner's Office
2.30pm	Afternoon Tea
3.00pm	Plenary Session The Right to Safety - Can a Universal Adult Protection Response keep an At Risk Person safe while maintaining the person's rights? Dr. John Brayley, Public Advocate, Office of the Public Advocate Is this abuse?: Recognising and responding to cases of elder abuse. Associate Professor Susan Kurrle is a geriatrician at Hornsby Ku-ring-gai Hospital in northern Sydney.
4.25pm	Closing Remarks Joan Stone, Chairperson, Aged Rights Advocacy Service
4.30pm	Refreshments

Plenary Session Presenters

Paul Greenwood

Deputy District Attorney Office of the District Attorney, San Diego and Criminal Prosecution; Head of Elder Abuse, Prosecution Unit since January 1996.

Paul has been involved in the prosecution of over 400 felony cases of elder and dependent adult abuse, both physical and financial, and his most recent award was the National Adult Protective Services Special award for "leadership in the prosecutorial field for elder victims" in November 2010. Paul is qualified to practice in both California and in the UK, and has had 13 years as a criminal lawyer in England before moving to California.

Destroying some of the misconceptions about investigating and prosecuting the criminal elder abuse case.

In this keynote session Deputy DA Paul Greenwood will draw upon his 15 years experience of prosecuting previously untried cases of criminal elder abuse. He will attempt to correct some of the many misconceptions that form barriers to successful prosecution of perpetrators who harm or exploit seniors.

Prosecuting those who are supposed to care for our seniors.

(Concurrent session 1)

Deputy DA Paul Greenwood will present some case studies involving his prosecution of caregivers who have taken advantage of a senior citizen either financially or physically. He will offer suggestions on how to safeguard potential victims.

Guarding the money - how financial institutions can work with law enforcement and prosecutors in protecting the life savings of their elderly customers.

(Concurrent Session 4)

Deputy DA Paul Greenwood will demonstrate how the use of multi-disciplinary teams involving financial institutions can better serve the elder community. He will promote the use of a mandated reporter law that he assisted in getting passed in California whereby all employees of banks and other financial organizations have a duty to report suspicious transactions to law enforcement or to social services.

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Plenary Session Presenters

Dr John Brayley

Public Advocate Office of the Public Advocate.

John was appointed Public Advocate in July 2008 for a five year term. John has a background in health administration, as well as quality improvement and working with consumer and carer groups. He is a former Director of Mental Health in South Australia and Chief Advisor in Psychiatry.

The Right to Safety - Can a Universal Adult Protection Response Keep an At Risk Person Safe while Maintaining the Person's Rights?

How can the first line response to the abuse and neglect of vulnerable older people be improved? Do we need agreements in local areas between health, social services, legal services and police that define who responds to reports of abuse and how the expertise from different services is obtained?

Can a universal response to all at risk people (irrespective of why a person may be at risk) better help older people who develop cognitive impairment? In particular can access to practical help to keep people safe from abuse, prevent the need for guardianship in some cases and therefore maintain autonomy?

A project is now underway considering these and other questions, coordinated from the Office of the Public Advocate and involving key partners in the sector. This presentation will consider the issues raised in this project to date and possible responses.

Associate Professor Susan Kurrle

Sue is a geriatrician at Hornsby Ku-ring-gai Hospital in northern Sydney and she holds the Curran Chair in Health Care of Older People in the Faculty of Medicine at the University of Sydney. She has had a long interest and involvement in both research and clinical practice in the area of elder abuse.

Is this abuse? Recognising and responding to cases of elder abuse.

The presentation covers the symptoms and signs of elder abuse and how we can recognise them, and how we might consider responding to identified cases.

Conference Presenters

Colin Neave, AM

Chief Ombudsman,
Financial Ombudsman Service

Elder Abuse from the Ombudsman's Perspective.

The presentation will cover disputes and other experiences over the last 3 years.

Lucelle Veneros

Assistant Secretary for the Aged Care Complaints Scheme

Protecting the safety and wellbeing of aged care recipients: The Aged Care Quality and Compliance Framework.

Presentation on the work of the Australian Government's Aged Care Complaints Scheme to protect the safety and wellbeing of aged care recipients.

The presentation will outline:

- *the Government's Aged Care Quality and Compliance Framework*
- *the work that is underway to strengthen complaints handling, in response to the 2009 Walton Review*
- *complaints trends and risk factors, and the important role that approved providers play in managing concerns*
- *the responsibilities of approved providers to identify, report and respond to allegations of assault in residential aged care.*

Senior Constable First Class Deanna Garwood

SAPOL

Elder Abuse: a case study.

A synopsis of a case involving an elderly woman being severely beaten and intimidated by her drug addicted son. Discuss the shame, guilt, fear and secrecy issues that the victim needed to confront, and her feelings of helplessness, frustration and confusion when dealing with the legal system which was meant to be protecting her. Suggestions on what the audience can do if they or someone they know is in the same situation.

Grant Baxter

Head of Fraud Operations Consumer Product Solutions National Australia Bank Ltd Victoria

A collaborative approach to safeguards for the older person in banking.

A presentation to explore the role of banks in assisting older customers to safeguard their financial assets, in order to prevent financial abuse, including relevant policy and procedure.

Chris Boundy

Manager. Access Services at the Legal Services Commission of South Australia

Challenges faced by elderly people when dealing with the law.

A presentation utilising case scenarios to examine legal questions relating to capacity, consent and abuse in relation to elderly people.

Michele Bayly-Jones

Manager, State Coroner's Office

Explaining the Coronial process and your reporting responsibilities.

A presentation explaining the criteria relating to a reportable death, how to report a death to the Coroner and the process of investigating the circumstances of a death. The presentation will give brief examples of cases that have been the subject of investigations in caring for the aged situations.

WEAAD Conference Registration Form

World Elder Abuse Awareness Day Conference, 15th June 2011
Adelaide Convention Centre, North Terrace, Adelaide

Registration Fee: \$250.00 (plus GST)

Please note: Attendance at this conference may attract CPD units towards your annual requirements for professional development. Refer to your professions CPD rules and requirements.

Please complete the details below and FAX to (08) 8232 1794 or email a scanned copy to diane@agedrights.asn.au by Wednesday 1st June 2011

Delegate Information

Surname

First Name

Organisation

Postal Address

Suburb/Town

State

Postcode

Phone (work)

Email

Special Requirements (dietary, medical, wheelchair access etc.)

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Please indicate with a tick your preference for the morning concurrent session 1 or 2, and the afternoon concurrent session 3 or 4.

11:00am Concurrent Session 1 ☐

Concurrent Session 2 ☐

1:30pm Concurrent Session 3 ☐

Concurrent Session 4 ☐

Please note this registration is not a tax invoice.

ARAS will forward a Tax Invoice for payment upon receipt of the registration.

Terms & Conditions

Bookings: Must be made **prior** to the conference on the registration form and **faxed** back to ARAS on 8232 1794 or email a scanned copy to diane@agedrights.asn.au

Registration transfer or cancellation: Cancellation of registration can be made up to five working days before the Conference. Cancellations made less than five working days before the Conference will be charged a 50% cancellation fee. Full payment is due for non attendance except in special circumstances.

ARAS is funded by Department of Health and Ageing, the Home and Community Care Program and Department for Families and Communities.



National Aged Care Advocacy Program



home and community care

A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED